

Gilbert Nii Tackie

3, Purple Street, New-Aplaku, Weija

M: (+233)55 256 7317 | E: niinokwei@gmail.com | L: <http://linkedin.com/in/gilbertniiackie>

EDUCATION & QUALIFICATIONS

Warwick Business School, **MSc Management of Information Systems and Digital Innovation**

September 2019 – September 2020

Modules include: Data Analytics and Artificial Intelligence, Cybersecurity in Business & Digital Business Strategy

Ashesi University, **BSc Management of Information Systems**

September 2014 – June 2018

Modules included: Managerial Accounting, Web Technologies, Software Engineering & Competitive Strategy

WORK & LEADERSHIP EXPERIENCE

Walulel Ghana, **Qualitative Systems & Product Manager**

September 2020 – Present

- Building the content analysis schema for the company and ascertaining the best context to apply them in-country has already shortened the software delivery cycle by my 1st month.
- Streamlining and hastening the build process of the digital advertisement web service www.wa-patron.com and the location based job pool for local artisans www.wa-artisan.com in four sprints implementing highly agile skills.
- Employ macroeconomic data to build financial projections that illustrate the best market niche to target with the products and build the structure for initial marketing campaigns from Q4 of 2021 and till the end of Q2 in 2022.

Pavelon Technologies, **Product Management Consultant**

September 2021 – Present

- Initiated and facilitated the deployment of Fineract as the core banking system to enable our clients to post the consumer service loans (borrower details and loan terms) they deliver via our Buy Now Pay Later infrastructure to a single point of reference.
- Build documentation and detailing of requisite profitable new product lines to allow the company make the switch from white-labelling to delivering consumable micro-services that increases the prospective market size for the company.
- Create a project plan based on the management's business requirements and build an efficient scrum team utilising available resources paying regard to the priorities, operation and reporting standards of the business.

Stanbic Bank, Ghana, **Business Analyst (Digital Transformation Unit)**

September 2018 – August 2019

- Gathered business requirements for software development projects and conducted research on best practices related to digitalisation to design project storyboards. This data was also used as input for three (3) Program Increments (PI) and translated in the delivery of three contextual systems.
- Organised and monitored a cross functional team of developers, analyst, testers, and a business owner as Scrum master for 2 Program Iterations which saw an average 70% completion of work committed to by the team.
- Built reporting templates and designed all managerial reports required both in the country and at our South African headquarters pertaining to the digital transformation agenda for Ghana.
- Monitoring the performance of digital channels and juxtaposing with the competition to create the necessary attention saw digital penetration reach 24% by the end of the Q1 2019.

Petra Trust, Ghana, **Intern Claims Unit**

May 2017 – August 2017

- Validated and processed customer redemption requests and efficiently ensured dispensation of 90% of all valid requests within the given SLA of 48 hours.
 - Facilitated the onboarding of new clients /companies and ensured their payment schedules are transferred from their previous pension fund manager.
 - Reconcile and report on all redemptions for all the available schemes on a weekly to management and finance unit to help inform decision making.
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EXTRA-CURRICULAR EXPERIENCE

- **African Giants Football Academy**, October 2021-Volunteer as lead on digital marketing and strategic partnerships to facilitate the establishment of a digital presence, create procedures for fund disbursement and connect with corporations to enable the successful revamp of a weakened Mal FC which is home to over 60 boys.
 - **Somnia Football Program**, January 2016 - May 2018: Designed a curriculum for children between the ages of 10-14 interested in football to practice while providing extra classes in science and environmental conservation.
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SKILLS & INTERESTS

- Languages: English (Proficient),
- Project Management Tool: Trello, Click Up, Jira, Miro
- IT: UI/UX, Software Engineering, Robotic Process Automation and Data Analytics
- Social: Communication and Interpersonal Skills, Leadership
- Interests: Business Management, Project Management, Business Process Engineering, Design and Presentation